User Guide

This document provides Operating Instructions for your Keypad’s voice features. Refer to your security system User Guide for all other security system functions and operating procedures.

Message Center

The FA270VKP and FA570VKP Keypads feature a voice message center that lets you record and play back one message.

- The message can be up to 2-1/2 minutes long
- The message remains in the Keypad’s memory until a new message is recorded.
- The volume control of the message is adjustable.
- Refer to the procedures below when using the Message Center functions.

To record a message:

*The red MESSAGE indicator will light, indicating record in progress.*

*Note:* A message cannot be recorded during the Exit Delay period.

To end recording:

*The red MESSAGE LED will flash indicating a message waiting to be played. After the message is played once the MESSAGE LED will go out.*

To play a message:

*The recorded message plays and the red MESSAGE LED turns off. The recorded message will remain in memory until a new message is recorded.*

To adjust the volume:

*Note:*
- Adjusting message volume also adjusts status volume. Volume cannot be adjusted while playing a message.
- Each time you enter the command to adjust the volume, the word “CHECK will be heard to verify the current setting.

(Continued on Other Side)
Chime and Status Features

Voice Chime
You can set each Keypad to announce faulted (opened) entry/exit or perimeter zones whenever the control panel’s Chime mode is on by turning on the Voice Chime mode.


When on, any faulted zone(s) causes a voice status annunciation, chime, and display. When off, the sounder still provides chime when the control’s Chime mode is on.

Voice Status
You can use the STATUS key to announce system status and display any system and/or zone faults (if they exist) by first turning on the Voice Chime mode (see above). When Voice Chime mode is on, pressing the STATUS key displays and announces current system status and zone descriptors (programmed by your installer) of faulted zones. If zone descriptors are not programmed, the respective faulted zone numbers are announced.

To Announce Status: Press the [#] FUNCTION + [0] VOICE + [✴] STATUS key once (Voice Chime mode must be “on”; see above).

The respective system status is announced (e.g., “Disarmed Ready to Arm” or “Disarmed Not Ready to Arm”).

Note: Status cannot be announced during the Exit Delay period.

To Announce Faults: Press the [✴] STATUS key a second time within 10 seconds of the first press.

Up to 3 faulted zones are announced with their zone descriptors, if programmed. If zone descriptors are not programmed, the respective zone numbers are announced.